

St Mary's Surgery is introducing NHS Electronic Repeat Dispensing Service (eRD)- a new way to get your regular prescriptions

If you or someone you care for uses the same medicines regularly, you may benefit from using the NHS Electronic Repeat Dispensing Service (eRD). This means you won't have to re-order or collect your repeat prescriptions from your GP practice every time you need more medication.

What is it?

Many people have either one or numerous long term conditions and require regular repeat prescriptions. We endeavour to undertake an annual review. This can be in the form of a health care assistant appointment for bloods and blood pressure check, nurse led clinics, with a clinical pharmacist, clinical prescriber or with a doctor or a review your blood tests and medication. At this time the clinical prescriber or doctor may authorise repeat medication for the next 12 months, if the long term condition is stable and the medication is not likely to change in the next year.

It is possible to issue a batch of prescriptions for up to 12 months in an electronic form that a pharmacist can retrieve without contacting the GP surgery. This is called **electronic Repeat Dispensing (eRD)**.

How does it work?

The clinical prescriber or doctor sends eRD batches of medication to the pharmacy of your choice, which has been authorised for dispensing by the pharmacist for a maximum of 12 months. The prescription can be released by the pharmacist earlier than they are due in circumstances when they may be needed, such as for travel purposes or if medication has been lost. If your medication changes during the 12 months, your clinical prescriber or doctor will retract the outstanding batch from the pharmacist electronically and issue a new prescription if needed.

Each time you collect your medicines from the pharmacy, you will be asked 4 questions to ensure they are current and still suitable:

1. Have you seen any health professional since your last repeat was supplied?
2. Have you recently started taking any new medications either on prescription or that you have bought over the counter or on the internet?
3. Have you been having any problems with your medication or experiencing any side effects?

4. Are there any items on your repeat prescription that you don't need this month?

This system means that a patient or the pharmacist will not need to order the medication from the Surgery until all the batches have been used up. Usually this will tie in with the annual review of your long term conditions, although this is not essential. Your pharmacist is able to confirm how many of the batch will still be available at any time and can inform patients when batches will be due to run out.

Frequently asked questions:

What if I want to change the pharmacy I collect from?

You can change your nominated pharmacy at any point, simply ask your new pharmacy to register you and then they can access any remaining prescriptions.

What if I don't need every item on my prescription every time? These are usually called 'when required medications'

Tell your pharmacist if you do not need every item when you collect, only take what you need until your next collection.

What if I leave the surgery?

If you decide to leave the surgery, your existing surgery is obliged to cancel any remaining prescriptions and you will need to arrange for a new supply from your new surgery.

Is everyone suitable for this service?

Not all medications or patients may be suitable for this service because due to some conditions or medications they require a higher level of monitoring and patient safety is of the utmost importance.

How do I sign up for eRD?

You will be asked to return the reply slip at the bottom of this leaflet to St. Mary's Surgery dispensary giving us permission to share information about your treatment with your pharmacist. This will help your pharmacist to give the Surgery feedback about your treatment and provide you with useful advice.

How do I contact my Pharmacy?

Please contact your nominated pharmacy with any queries about your medications or prescriptions on the following numbers:

Boots (Ely)	01353 661461	Haddenham Pharmacy	01353 740257
Lloyds (St Mary's)	01353 662226	Lloyds (POW)	01353 664820

Lloyds (Sainsbury's) 01353 663033 St Mary's Street Pharmacy 01353 772937
Tesco's Pharmacy 0122 519 2677

Why switch to online / repeat prescriptions?

The other ways that you can order your medication is online, using **SystemOnline** website or mobile app. If you would like to set this up please contact dispensary or reception.

You may wonder why we are promoting online use. We are aware that this does not suit everyone, but we have seen that online ordering and **eRD** saves times for patients, doctors and the pharmacist. It also provides a robust audit trail that can easily be followed to clear up problems rather than having to find paper prescriptions that can be lost.

THANK YOU FOR READING THIS LEAFLET AND PLEASE CONSIDER REGISTERING FOR ON-LINE REPEAT ORDERING AND eRD.

Please return to Dispensary at St. Mary's Surgery, Ely

I would like to enroll for NHS Electronic Repeat Dispensing service if it is suitable for me, taking into consideration my medications and long term conditions. If I am not eligible I will be informed by the Surgery.

NAME:

ADDRESS:

NOMINATED PHARMACY:

SIGNATURE:

DATE:

Add Code XaKRX
Scan into patient record

Drs S Knight, K M Young, K Norris, S Case-Upton, M Piggott, J Baker
Sessional GPs: Drs C J McDonald, L Melhuish, R Wakelin, S Steed, U Semrau-Boughton
Mrs Y Biss – Clinical Pharmacist
Ms P Mitchell, B K Birch – Clinical Nurse Practitioners
St Mary 's Surgery is a research active Practice